



# Animal Health Diagnostic Center

College of Veterinary Medicine, Cornell University  
In Partnership with the NYS Dept of Agriculture & Markets

US Postal Service Address: PO Box 5786  
Ithaca, NY 14852-5786  
Courier Service Address: Upper Tower Rd  
Ithaca, NY 14853

**AHDC Shipping Department**  
Phone: 607-253-3935  
Fax: 607-253-3551  
Web: [diagcenter.vet.cornell.edu](http://diagcenter.vet.cornell.edu)  
E-mail: [ahdshipping@cornell.edu](mailto:ahdshipping@cornell.edu)

## Special Courier Service Fee Discounts *Next-Day Delivery Guaranteed!*



Special courier service discounts are offered to clients of the Animal Health Diagnostic Center when shipping specimens to the laboratory. This convenient service was made possible through a contract negotiated with **FedEx and UPS**. Clients using these services will see substantial savings over the normal courier service rates charged. To register, see the information below.

We are also pleased to offer both **FedEx and UPS ground services that are guaranteed to arrive the next day**. These services are only available to certain Diagnostic Center clients located in the northeastern U.S. and within a day's drive of Ithaca (the zip code areas that qualify for this discount are shown on the next page). Guaranteed Ground services offer the same quality as Overnight but at significantly lower cost.

FedEx Priority Overnight	= \$11.50	<i>pre-paid</i>	<b>5 lb. pkg limit:</b> add'l charge if overweight
FedEx Saturday Priority Overnight	= \$26.50	<i>each</i>	Fri. shipments delivered Sat.
FedEx Ground*	= \$7.00	<i>pre-paid</i>	any weight package

\* **FedEx Ground:** Zip code locations that qualify for FedEx Ground with guaranteed delivery the next business day are listed *on the next page*.

UPS Next-Day Air	= \$14.00	<i>pre-paid</i>	UPS accepts any weight or point-of-origin
UPS Ground*	= \$7.00	<i>pre-paid</i>	any weight; see qualifying zip codes on next page

\* **UPS Ground:** The following zip code locations (which are limited to certain routes in the northeastern region of the U.S.) qualify for UPS Ground shipments with guaranteed next-day delivery.

01002 - 01373	10990 - 10996	16401 - 16947	These zip code ranges include upstate NY, northeast PA, western MA, and all of VT.
08501 - 08889	12009 - 14904	18011 - 18848	

### To sign up for special courier service rates:

- The discounts apply only to FedEx and UPS couriers. Free pick-up for FedEx. *Pre-arranged scheduling for single packages or regular daily pick-ups can be made with both FedEx and UPS; an additional charge will be incurred for packages weighing more than 5 pounds*, and may be incurred for other special arrangements. Contact the courier directly to arrange for pick-ups. Call FedEx at 1-800-GO-FEDEX. UPS has a same-day On-Call Pickup number for your convenience; call 1-800-PICK-UPS.
- Fill out the "Airbill Order Form" on the accompanying page and send it to the Diagnostic Center by mail, or fax it to 607-253-3551; or find the form online at <http://www.diaglab.vet.cornell.edu/service/shipping.asp>
- Airbills can *only* be used by Diagnostic Center clients to ship specimens to the Diagnostic Center.
- Airbill expenses must be paid for when you order them to qualify for discount rates; these fees will automatically be billed to your Diagnostic Center account. Order more than 20 labels at a time to save the \$5.00 shipping and handling fee.

Note: "Next-Day" or "Overnight" means next *business* day; Friday shipments will arrive on Monday at the discounted rate (unless Sat Overnight). All courier delivery schedules are guaranteed by the courier. Courier prices are subject to change without notice.

*Fill out the order form and send it to the Animal Health Diagnostic Center.  
Your airbill expenses will be billed to your account with us at the discounted rate!*